

Quality Policy

..... around 1 in 3 credit and smart cards made globally involve a Cardel product at some point in their manufacture

Cardel Ltd manufacture and supply materials and consumables used in the production and personalisation of plastic cards.

Based in Baldock, the company supplies card manufacturing sites throughout the world. Cardel is proud to count the largest payment card and SIM card manufacturers as its customers, many doing business with the company for over 15 years.

The company operates a Quality Management System to meet the requirements of the ISO9001, the international standard for quality management.

Core values of the company include:

- To continue to be a leader in the supply of materials and consumables to our existing and future customers
- Continue to develop future products to support customers, provide Technical Leadership
- Maintaining focus on customer requirements at all levels
- Ensuring quality and on-time delivery
- Flexibility to changing customer requirements
- Training and development of Cardel staff

Quality objectives are defined and monitored within the company and regularly reviewed to identify opportunities for continual improvement.

Certification to the internationally recognised standard for Quality Management (ISO9001:2015) is central to the way that the company does business.

We will work to continually improve the company performance and associated management system, to meet, satisfy and delight our customers. The systems defined have my active full support.

They are under continual review and improvement and are mandatory for all Cardel personnel.

Marshall Haldane
CEO

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